

# Vendor Accessibility Roadmap

*Spring 2024, Revision 2.0*

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## Background

The CSU is committed to ensuring that its programs and services are accessible to everyone. When medium- or high-impact ICT products that have identified accessibility barriers are acquired by the CSU, the vendor must demonstrate a commitment to accessibility remediation.

This document provides a standardized format for vendors to demonstrate their commitment to the accessibility of their products by sharing internal product development timelines. Vendor product accessibility roadmaps are essential to CSU ATI's accessible procurement framework. The vendor should furnish and update accessibility conformance documentation during product acquisition and at the time of renewal.

## Vendor Instructions

Vendors should complete this document and present it to the CSU during the procurement process to identify accessibility gaps associated with their products and indicate their plans for addressing them.

Please include the primary vendor contact concerned with product accessibility and the current version of the product.

Issue Description

List each significant accessibility issue for your product interface. This can include:

* + Gaps identified in Accessibility Conformance Reports, VPATs, WCAG Reports, and third-party evaluations.
  + Gaps identified during a vendor demonstration for the CSU

Current Status

Enter one of the following values:

* + Open: The issue has not yet been resolved
  + Closed: The issue has already been resolved
  + I/P: The issue is currently under investigation
  + Other

Development Priority

Enter one of the following values:

* + Planned: The issue will be resolved
  + Deferred: The issue will not be resolved
  + I/P: The issue is currently under investigation
  + Other

1. Remediation Timeline: Enter when you anticipate that the issue will be resolved
2. Available Workarounds: Describe the business processes that your company will offer or third-party products that consumers or campuses should consider to work around known issues
3. Comments (optional): Provide details/description regarding the issue
4. Additional Information (optional): Provide any additional discussion regarding accessibility plans

## Product Accessibility Roadmap

### Vendor & Product Information

Document Date:

Vendor Name:

Manual Testing:

Product and Version

Vendor Contact Information

### Identified Barriers & Remediation Timeline

Table 1 – Identified Accessibility Barriers and Vendor Timeline for Remediation

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Item | Issue Description | Current Status | Development Priority | Remediation Timeline | Available Workarounds | Comments |
| *1* | *EXAMPLE: Meaningful Sequence* | *EXAMPLE:*  *Open* | *EXAMPLE:*  *High Priority* | *EXAMPLE:*  *Q2 2024* |  | *EXAMPLE:*  *With the upcoming v5.1 release on May 15th, the DOM order will match the visual presentation on the non-admin portal. Admin view is scheduled for improvement in Q1 2025.* |
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#### Miscellaneous Information